South Coast Wellness
Addiction and Mental Health

76 Victoria St., Simcoe, ON N3Y 1L5
Toll Free: 1-877-909-4357 Ph: 519-587-4658
110 Ramsey Dr., Dunnville, ON N1A 1K8

POSTING NUMBER: 2026-15RP	**POSTING DATE: November 4, 2026**	**RATE OF PAY: starting at $50.70**
POSITION TITLE: Clinical Services Manager	**PROGRAM: Leadership Team**	**POSITION STATUS: Full Time**
REPORTS TO: Chief Executive Officer	**EMPLOYEE GROUP:** Non-Union	**HOURS OF WORK :** 35/week
LOCATION: Haldimand and Norfolk		

QUALIFICATIONS:

- Minimum of five years of clinical experience in community mental health and addictions
- Minimum of three years of leadership experience, preferably in a mental health and addiction agency
- Member in good standing with a regulated college along with a Master's Degree in Social Work, Nursing, Psychology or related discipline
- Demonstrated knowledge and understanding of program management, program evaluations, risk management, budgeting, human resource planning, and processes
- Excellent program development and quality assurance skills and experience
- Commitment to a servant leadership approach with the ability to support and lead staff in excellent client service delivery and in the achievement of organizational goals
- Ability to establish priorities and meet tight deadlines and work in a fast-paced environment
- Demonstrated experience in program evaluations and statistics
- Demonstrated knowledge of relevant legislation including Personal Heath Information Privacy Act, Mental Health Act, Child, Youth and Family Services Act, Canadian Human Rights Act, and the Employment Standards Act
- Experience leading in a unionized environment
- Demonstrates a commitment to customers/clients, our staff team, our community, quality service provision and community partnerships
- Competency in Standard corporate software (Microsoft Office – Word, Excel, Outlook), experience with EMRs and capabilities in data entries and searches
- Excellent interpersonal and organizational skills
- Strong time management skills and ability to communicate effectively
- Critical thinking and problem-solving skills
- Professional verbal and written communication skills
- Ability to work independently and collaboratively as part of a multi-disciplinary team and with other agencies in the community

RESPONSIBILITIES: (Duties include, but are not limited to)

- Responsible for clinical programs including System Navigation, Crisis services/CAST, MCRT (Mobile Crisis Response Team)
- Works collaboratively with the Leadership Team
- Supporting and orchestrating the development of evidence-based best practices and clinical service excellence
- Develops a strong and healthy work dynamic with staff
- Conducts and analyses all data and quality assurance practices and outcomes as required
- Acts as the organization's point of contact for clinical services and interfaces with the required legislative bodies as needed

- Required to adhere to Collective Agreements and promote a strong healthy working environment
- Promotes an environment which supports creativity and innovation in the delivery of client services and community partnerships
- Participates in the preparation and ongoing monitoring of the annual operational budgets of the agency
- Some On Call duties related to our programs that operate outside of standard business hours

TO APPLY:

- Submit a cover letter and updated resume via email to resumes24@southcoastwellness.org
- All submissions must include the Posting Number and position title in the Email Subject line to be considered

POSTING CLOSING DATES:

Internal Candidates: 1600hrs on September 4, 2026
External Candidates: Until Filled

This posting is for an existing vacancy.

All positions will comply and work in conjunction with the Mission, Vision, Goals and Objectives of South Coast Wellness Addiction and Mental Health

"Serving Haldimand and Norfolk Counties"

In order to ensure equal opportunities during the recruitment and selection process, South Coast Wellness provides accommodations for applicants with disabilities, upon request.

South Coast Wellness thanks all applicants for their interest.
Please note, only those selected for an interview will be contacted.